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(54) **SYSTEM AND METHOD FOR REMOTE ACCESS TO A TELEPHONE**

(75) Inventors: **Robert Lawrence Gallick**, Phoenix, AZ (US); **N. Thomas Peiffer, Jr.**, Phoenix, AZ (US)

(73) Assignee: **Inter-Tel, Inc**, Tempe, AZ (US)

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This patent is subject to a terminal disclaimer.

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See application file for complete search history.

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*Primary Examiner* — Melur Ramakrishnaiah

(74) *Attorney, Agent, or Firm* — Michelle Whittington, Esq

(57) **ABSTRACT**

A remote access system between a remote client and an office telephone via a packet network on a point-to-point basis is provided. The office center includes a web server having a web page stored thereon and a PBX system. During a remote session, incoming communications to the PBX continue to flow to the office telephone and then are routed to the remote client. The remote client is able to view, manage and control the events as if the worker was at the office. Alternatively, the office telephone may establish a remote session with the remote client on a point-to-point basis such that all communications to the remote client flow to the office workstation. Additionally, the office telephone and remote client may have connectivity devices coupled to them so data from the connectivity devices can be viewed, managed and controlled at a remote location.

**13 Claims, 8 Drawing Sheets**

